Message: RE: Database Questions

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From Kraft, Emily **Date** Thursday, February 2, 2017 11:13 AM
To Carrie Hoelscher
Cc

image003.png (7 Kb HTML) **image004.jpg** (4 Kb HTML)

Hi Carrie,

Sorry for the delay in responding to all of your emails. I had an unexpected surgery occur on Tuesday afternoon, so I am technically "out of the office" until Monday. Not exactly the best timing for the new contract rollout!

See my responses below in red.

From: Carrie Hoelscher [carrie@allianceforlifemissouri.com]
Sent: Wednesday, February 01, 2017 4:17 PM
To: Kraft, Emily
Subject: Database Questions

Hi Emily,

Marsha and I have been discussing the new database, the contract, and how to best capture the items we need to be auditing on our end to make sure our subs are in compliance with the contract. We have the following questions:

- Can I see the client monthly forms after they've been submitted by our subs, if not, can we please add that feature? (I asked this on an earlier email, thought it would be a good idea to keep all questions of this nature in one email) All forms are viewable after they have been submitted. If you go to the page for the form you need to view, and then pull up the client using the series of dropdown menus, the bottom right dropdown should give you the option to see any form of that type previously entered for that client. I don't have access to the system from my home computer, so I don't have screenshots available to send for you, but I will try to remember to send you some on Monday when I get back.

- Can I see completed birthing outcomes or see that birthing outcomes have been completed by client? If not, can we please add that feature? Along those same lines, will there be a report that I can access that will show client estimated due dates? The completed birthing outcome forms are viewable the same way the other forms are viewable, using the series of dropdown menus once you're on the Birthing Outcome form page. As for the report, we do not have one available at this time, but I can put it on the "wishlist" for future enhancements.

- Does the database check social security numbers back to names when entered on the client intake form to ensure a client hasn't given a false social or a false name or as a way of checking to make sure a SS# wasn't entered erroneously, or is the database only looking to see if a duplicate SS# exists in the system?

The database does not communicate with any other database that can verify SSNs or identities, so it cannot tell if the client is giving a false social security numbers or names. It only checks to make sure there are no duplicate SSNs in our system. Therefore, it is important that your subs do everything they can to verify identities on their end (have clients present drivers licenses/SS cards/etc whenever possible) and do their best to ensure they don't accidentally mis-enter client data.

- At the end of a cycle (June 30), if all of our allocation isn't spent on the June invoice, do we write a check for the remaining funds back to the State or does that money stay in our account and is carried into the next cycle, not as funds "carried over" from the last allotment, but considered part of our new allotment?

I will have to double check with DSS on how they want their funds handled, but it's my current impression that as a quarterly expenditure report is due at the beginning of July, that any funds paid for June but not expended during that quarter will be subtracted from the July invoice. I will confirm with DSS when I return on Monday.

I appreciate all of your help!
Carrie

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